

## OUR POLICY

Flexipol, in fulfilling its mission of creating value for its clients, employees, and shareholders, makes every decision in a balanced and responsible manner, considering the economic, human, and social aspects, and the preservation of the environment, in addition to other relevant legal requirements to which the organization subscribes.

Our policy strategies make a decisive contribution to the success of the organization.

Along with these guidelines, and within the systems of quality management, research, development and innovation, the environment, and of safety and health at work, Flexipol commits to always adhere to the following:

### ✦ Customers

Flexipol considers that in the development of its activity, the investigation, the development, the innovation and quality of their products and services are the strategic key goals for the relationship with clients. To achieve that, Flexipol continuously invest in searching new and better solutions, products and services to match needs and expectations of customers and market.

### ✦ Employees

The participation, the teamwork, the proactive involvement, the training, and the responsibility of all of our employees are the determining factors in the success of Flexipol.

### ✦ Suppliers

The suppliers are key partners in the organization. Flexipol promotes the establishment of long lasting relationships based on trust and upon the mutual interests of both parties. Flexipol is committed to making all of its current and potential suppliers aware of **our policy** objectives.

### ✦ Security

Activities at Flexipol are conducted responsibly, with continual assessment of risk control, the health and safety of all employees and local facilities, in addition to implementing prevention measures and effective monitoring.

### ✦ Environment

Flexipol is committed to conducting business in an environmentally conscious manner, ensuring that both its processes and services have the lowest possible environmental impact. To achieve this, we continually assess the environmental aspects of our activities in order to prevent pollution, to use energy and raw materials efficiently, and to promote recycling.

### ✦ Social Responsibility

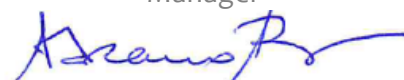
It is Flexipol's intention to take on a role in society that can act as a line of reference for everyone. The concern of sustainable development is present in all management areas at Flexipol, guaranteeing value for clients, employees, shareholders, and other business partners, in addition to an ethical stance through the generating of social wellbeing within the community.

### ✦ Continuous Improvement

Flexipol is strongly focused on the evolution of the quality of the performance within the organization along all levels, having always present the continuous improvement.

**Our Policy** is communicated and implemented at all levels of the organization. It is reviewed annually, ensuring an effective management system.

Adriano Rocha  
Manager



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